

*Translated letter of Reference chiVital Health & Medical Travel Switzerland  
from German to English original under "Referenzschreiben"*

Frau Iris Mutschler-Austere  
Firmen-, Reisecoach, MET-Beraterin®  
Camino de Son Nicolau, Parcello 9  
07630 Campos, Mallorca  
Illes Balears

Zürich, den 10.06.2009

### **Reference**

Within the framework of our exclusive travel assortment, chiVital Health & Medical Travel we assigned Mrs. Austere a party of 14 participants as coach for a dolphin travel from 17.-26.May 2009 to the Bahama island of Bimini.

Her job was to carry out a daily workshop in which on one hand she had to be responsive to individual needs on the other to make sure that a dynamic development of the group could emerge.

Since at travel onset it wasn't known what concerns the participants brought with Mrs. Austere put together the program on site and carried this through to the fullest satisfaction of the participants.

Via a brainstorming regarding the associated characteristics of dolphins daily topics were established for the individual which were then evaluated the next day. In this way the participants gained insight to personal challenges which was gladly accepted and processed.

The feedbacks of the final get together showed that this technique was a sensible, creative and results oriented choice to accompany this group of people who found themselves as a group through their common interest in dolphins in the most effective way.

Da die Anliegen der Teilnehmer zu Beginn der Reise nicht bekannt waren hat Frau Austere vor Ort das Programm zusammengestellt und zur vollsten Zufriedenheit aller Teilnehmer durchgeführt.

Mrs. Austere additionally offered individual coachings with the MET-Tapping Technique, which were also gladly accepted and according to feedbacks lead to extraordinary results.

Mrs. Austeres careful and conscientious preparation and post-processing, as well as her engagement in carrying through this assignment are exemplary.

Wir are extraordinarily satisfied with her performance and are looking forward to further work with her.

Sincerely  
ChiVital – Health & Medical Travel

Yvonne Häuptli  
Managing Director